

Guide for

Parents & Families



RMIT Values

Our values are at the heart of who we are and what we stand for at RMIT. They guide what we do and empower us to deliver life-changing experiences for students and the community.

PASSION

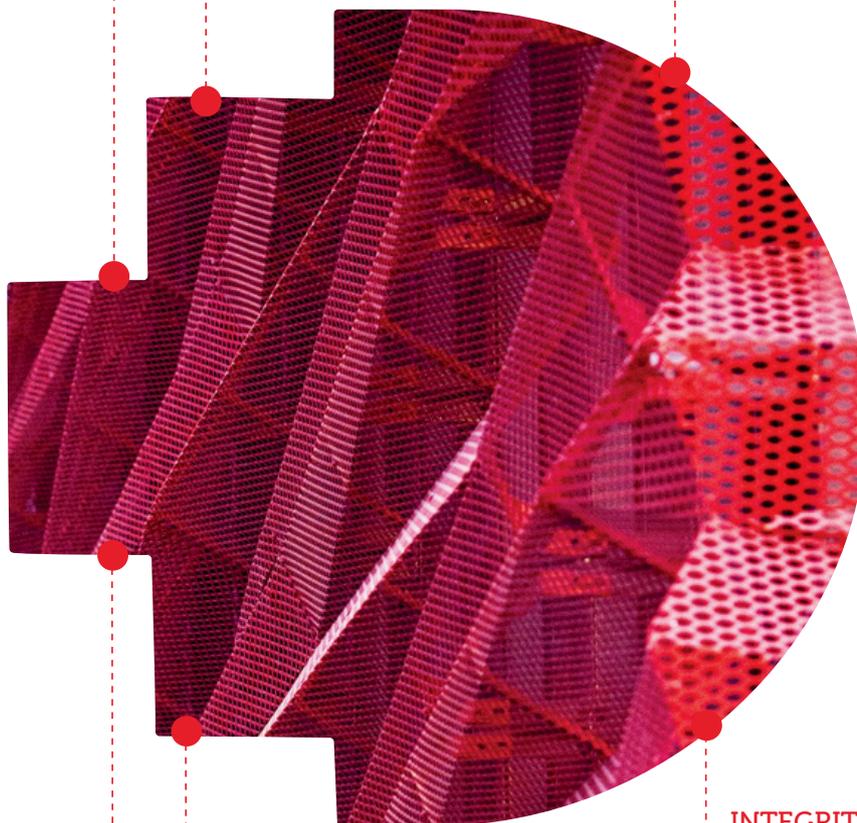
Our pride in RMIT drives our deep commitment to making a positive impact in the world. We empower our community to share knowledge and expertise, tackling important problems together.

INCLUSION

At RMIT, we are committed to fostering opportunity and participation for all. We warmly welcome students from diverse backgrounds, embrace differences and treat everyone with dignity and respect. Our goal is to be an accessible and open institution, dedicated to serving the needs of our entire community.

COURAGE

We are not afraid to speak out on important issues affecting our community and the world. We respect the rights of others and recognise our responsibility to the health of our planet and the welfare of all people. We advocate strongly for positive change that benefits everyone.



IMAGINATION

We believe that innovation, adaptability, and creativity are essential for a thriving economy, environment, and society. At RMIT, we nurture these qualities through new ideas, shared knowledge, and continuous learning.

IMPACT

In everything we do, we aim for positive and lasting impact. By applying shared knowledge to meet society's fast-changing needs, we identify challenges and create opportunities through collaborative design, knowledge exchange, work-based learning, critical problem-solving, and research translation.

INTEGRITY

Honesty and fairness are at the core of everything we do. We hold ourselves to the highest ethical standards, ensuring transparency and accountability in all our actions. Our decisions are guided by expertise and evidence, as we strive to uphold RMIT's obligations and reputation.

This guide is specifically tailored for parents and families of higher education students at RMIT Vietnam. It serves as a vital resource throughout your student's academic journey. Within these pages, you will discover a wealth of information on academic support, student services, insights into the engaging campus life that RMIT offers and how you can partner with RMIT to support student wellbeing and success.

The information in this guide is correct at the time of update and should be used for reference purposes only.

Updated January 2026.



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**Ready for
what's next**

Welcome and Greetings

Dear RMIT Vietnam Parents and Families,

We are delighted to welcome you and your students to the RMIT community.

Navigating university life can be both exciting and challenging for students, and we understand it can be an anxious time for parents. RMIT is committed to providing resources and services to ensure a safe and supportive learning environment for all students.

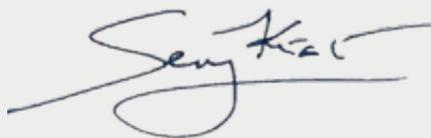
RMIT values parents' role in supporting children and believes education is a partnership between students, families, and the university. As we empower students to take charge of their success, your support is crucial in recognising their potential, encouraging them to take ownership, embrace challenges, and proactively seek support from the University when needed.

With this in mind, we encourage you to utilise the tailored resources created by the RMIT Vietnam Family Connect team to foster students' independence while providing families with the right information and guidance to support students in being ready for what's next.

We look forward to building a strong partnership with you and celebrating your students' remarkable success.

Once again, welcome to the RMIT community.

Warm regards,



Professor Seng Kiat Kok

Dean of Students



Partnering with RMIT

Roles of RMIT

Research shows that strong student-parent relationships can have a positive impact on students' transition to university, identity development, and career exploration. As your student transitions to university, an adult learning environment, your role in their life is changing but remains as important as ever.

Quality of learning & teaching

We are committed to providing a transformative student experience through inclusive teaching and interactive, student-centred learning.

A safe and respectful community

We are proud of RMIT's diverse and inclusive community, and we believe that everyone deserves to feel safe, respected, and valued. We are committed to providing a safe, supportive and sustainable environment.

Hands-on experience

We equip students with real-world experiences and the skills to succeed in a rapidly evolving world.

Effective communication

We provide students with timely and accurate information about their progress, programs, and services. Additionally, we include student voices in decision-making and support the students' organisation.



Partnering with RMIT

Roles of parents and families

As parents and families, your support is invaluable in helping your student navigate their university journey. While RMIT upholds strict privacy guidelines, you can still play a crucial role by maintaining open communication with your student, encouraging their independence, and guiding them on accessing relevant RMIT resources, services and support.

Foster student autonomy

Empowerment from parents is crucial to students' independence and resilience. By fostering students' sense of responsibility, decision-making abilities, and problem-solving skills, you are helping to prepare your student for their future work and life.

Know university resources

RMIT offers a wide range of free student resources, services, and support. Familiarise yourself with these resources and encourage your student to actively use them.

Be a source of trust, encouragement and motivation

Be attentive listeners and trusted mentors or coaches when needed. Maintain open communication without judgment so that your student feels trusted and connected to share their experiences with you.

Recognise the changes and challenges

Your student is growing into adulthood, and change is a normal part of this transition. University life can be exciting but also overwhelming. You may notice shifts in your student's behaviour or emotions as they adjust. By keeping communication open and showing understanding, support and trust, you can help your student navigate this new stage with confidence.

How to stay connected

Explore the resources below to stay connected with RMIT and your student's journey, which will empower you with up-to-date information, practical advice and best practices.



Family Connect Webpage: Visit the website which offers bilingual information to help parents easily navigate the university information and resources when needed.



Family Connect Newsletter: Subscribe to the newsletter to receive emails from RMIT each semester with key updates and new activities for students, and stay connected with the RMIT community.



Family Welcome Day: Register for this event at the beginning of your child's first semester to connect with RMIT staff, explore university resources, tools and facilities that will help students successfully transition to university life.



Family Weekend: Join us at a special event for students and parents, which includes a variety of activities and moments that bring the RMIT community together.

Contact us

Family Connect

Webpage: <https://www.rmit.edu.vn/about-us/rmit-parents-and-family/family-connect>

Email: fc@rmit.edu.vn

Phone: (028) 3776 1306 (Press 2)

RMIT Vietnam

Website: <https://www.rmit.edu.vn>

Facebook: [visit here](#)

For an on-campus visit (guided campus tour or consultation), contact us at fc@rmit.edu.vn for suitable arrangements. Tours take place every Monday at 4:00 pm at the Saigon South campus and every Wednesday at 4:00 pm at the Hanoi campus.

What other RMIT parents

have to say



Parent of **Nguyen Duc Dai** **Information Technology alumnus**

Mr. Nguyen Thanh Tung

“Dai has gradually transformed from a shy first-year student into a more open and energetic version in his second year. More importantly, he has learned to work in a far more structured and responsible way than during his high school years. Seeing this growth makes us truly happy, and our family has great trust in the learning environment at RMIT. We believe RMIT will continue to nurture outstanding, mature, and promising generations of students.”



Parent of **Duong Tuong An** **Digital Marketing alumna**

Mrs. Pham Thi Ngoc Han

“I feel reassured knowing my daughter is thriving in such a nurturing environment, where lecturers do not just teach - they mentor, guide, and empower students to think independently. Through collaborative projects and group work, Tuong An has become a confident, self-reliant young woman with leadership qualities. RMIT students possess capabilities and perspectives that we, as parents, have much to learn from. My role is not to direct her path, but to walk alongside her as her strongest supporter—celebrating her choices and cheering her on as she pursues her dreams with determination.”



Parent of **Pham T. Phuong Thao** **Professional Communications alumna**

Mrs. Nguyen Thi Phuong Quan

“I am surprised to see how much my daughter has grown during her time at RMIT. Thao now takes initiative in planning her own goals, interacts with lecturers and friends with confidence, and actively participates in various school activities. When she prepared for her exchange semester at RMIT Melbourne, with support from RMIT student services, Thao was able to overcome most challenges with minimal reliance on her parents. I believe that RMIT has played a major role in this transformation.”

Learning & Teaching

At RMIT, our teaching models are grounded in international best practices to ensure students acquire the skills needed for success in the workplace. We provide an industry-led and student-centred learning experience.

Traditional exams have been replaced by industry-relevant projects, and single-source textbooks have given way to contemporary, multimedia resources.



Digital teaching and Blended learning

Blended learning is an important part of how students learn at RMIT. This approach combines the best of both worlds: engaging face-to-face classes and flexible online learning. It helps students build strong academic skills while also preparing them for the digital and professional environments they will encounter in their future careers.

RMIT's blended learning is designed to be accessible, inclusive, and well-connected. Students learn in modern classrooms and specialist facilities, supported by advanced digital tools. Our core learning platform, Canvas, allows students to access lessons, resources, and assessments anytime. Other technologies such as Microsoft Teams, Collaborate Ultra, and Turnitin help create a seamless digital ecosystem where students can communicate, collaborate, and learn effectively. Together, these tools ensure that students experience high-quality learning both on campus and online, and are well prepared for the demands of study, work, and life in a digital world.

We invite parents to explore RMIT's blended learning experience through this video



AAA Pedagogy

Our Triple A pedagogy (Active, Applied, and Authentic), together with the University's Education Plan to 2028: Education for the Future of Life and Work, has been scaled to ensure that all learning is applied and all assessment is authentic. The curriculum leverages AI and emerging technologies and is aligned with industry practices and tools to ensure relevance, currency, and quality.

The student experience at RMIT includes classroom learning, facilitated online and self-directed learning, peer learning, industry field trips, and guest speakers. Additionally, students gain critical life and work skills through our Personal Edge program.

Upon successful completion of their academic journey, students receive a global RMIT degree. All learning outcomes and assessments at RMIT Vietnam are equivalent to those delivered at RMIT Australia. Furthermore, we continuously monitor, review and update our courses.

Academic schools & programs

School of Communication & Design - SCD

- Bachelor of Design (Games)
- Bachelor of Design (Digital Media)
- Bachelor of Design Studies
- Bachelor of International Studies
- Bachelor of Digital Film and Video
- Bachelor of Fashion (Enterprise)
- Bachelor of Professional Communication

- Top 1 in Australia and Top 26 Globally for Art & Design*
- Top 100 universities worldwide in Communications & Media Studies
- Most Winning University at Vietnam Young Lions for 5 consecutive years

**2025 QS World University Rankings by Subject*

The Business School - TBS

- Bachelor of Tourism and Hospitality Management
- Bachelor of Digital Marketing
- Bachelor of Business
- Bachelor of Accounting
- Graduate Certificate in Business Administration
- Graduate Certificate in International Business
- Master of Business Administration (MBA)
- Master of International Business (MIB)
- PhD programs

- Top 7 in Australia and Top 150 globally for Business and Management Studies*
- Top 10 in Australia and Top 200 globally for Economics and Econometrics*
- Top 9 in Australia and Top 150 globally for Accounting and Finance*

**2025 QS World University Rankings by Subject*

School of Science, Engineering & Technology - SSET

- Bachelor of Engineering (Electronic and Computer Systems) (Honours)
- Bachelor of Engineering (Software Engineering) (Honours)
- Bachelor of Engineering (Robotics & Mechatronics Engineering) (Honours)
- Bachelor of Applied Science (Aviation)
- Bachelor of Psychology
- Bachelor of Information Technology
- Bachelor of Food Technology & Nutrition
- Master of Artificial Intelligence

- Top 7 in Australia and top 110 Globally for Engineering and Technology, Engineering - Electrical & Electronic, Mechanical, Aerospace & Manufacturing*
- Top 10 in Australia and top 150 Globally for Computer Science and Information Systems*

**2025 QS World University Rankings by Subject*

Learn more about each school & program

School of Communication & Design - SCD



School of Science, Engineering & Technology - SSET



The Business School - TBS



Academic Progress & Results

Grades

At RMIT, student results are assessed on a 100-point grading scale, with different grade names used to reflect performance. Students may receive the following grades:

For further details, click here



Grade	Key code	Mark range	Grade point value
High Distinction	HD	80-100	4
Distinction	DI	70-79	3
Credit	CR	60-69	2
Pass	PA	50-59	1
Fail	NN	0-49	0

Results

Students can view their course results in myRMIT - the student administration platform. To respect student privacy, results are accessed directly by students. Many families find it helpful to discuss progress together, with students choosing how and when to share their progress.

Academic progress

Academic progress is the formal way RMIT supports students who are not making satisfactory progress in their program. In general, students who have failed 50% or more of their enrolled course load in a compulsory semester or teaching period; and/or who have failed a course for a second time may move into a status of academic at risk. If this happens, the student will be advised by email that they are at risk of not meeting the academic requirements of their program. Students who are identified as being at the final stage at risk might be excluded from their program for a full academic year. At risk students are encouraged to seek support from Student Academic Success - SAS (refer to page 15). More details can be found in the Academic Progress section of the RMIT website.

Managing enrolment

Students can manage their enrolment via myRMIT, such as:

- Change or cancel enrolment
- Apply for credit
- Apply for a Leave of Absence
- Request a Confirmation of Enrolment

For further details, click here



Key dates & Academic Calendar

Semester 1, 2026

23-28 Feb 2026	Orientation Week (new students)
27 Feb 2026	Tuition Fee Invoices for Semester 1, 2026 issued
27 Feb 2026	Family Welcome Day
02 Mar 2026	Semester 1, 2026 begins
13 Mar 2026	Last date to add classes (courses)
20 Mar 2026	Deadline for payment of tuition fees
09 Apr 2026	Graduation Ceremony (Hanoi campus)
13-17 Apr 2026	Graduation Ceremonies (Saigon South campus)
15 Jun 2026	Results released

Semester 2, 2026

22-27 Jun 2026	Orientation Week (new students)
26 Jun 2026	Tuition Fee Invoices for Semester 2, 2026 issued
26 Jun 2026	Family Welcome Day
29 Jun 2026	Semester 2, 2026 begins
10 Jul 2026	Last date to add classes (courses)
17 Jul 2026	Deadline for payment of tuition fees
12 Oct 2026	Results released

Semester 3, 2026

19-24 Oct 2026	Orientation Week (new students)
23 Oct 2026	Tuition Fee Invoices for Semester 3, 2026 issued
20 & 24 Oct 2026	Family Welcome Day
26 Oct 2026	Semester 3, 2026 begins
06 Nov 2026	Last date to add classes (courses)
13 Nov 2026	Deadline for payment of tuition fees
04 Jan 2027	Re-enrolment of continuing students for 2027 begins
15 Feb 2027	Results released

*These dates and timelines apply to 12-week courses and may be updated.

*For block courses and postgraduate intensive courses, the census date and payment dates may vary. Students are encouraged to check myRMIT for detailed updates.



For further details, [click here](#)





How students can get started and accelerate in their university years

YEAR 1

New students' checklist

After receiving the offer letter, new students should:

- Accept offer and pay deposit
- Set up RMIT account
- Log in to myRMIT, complete the pre-enrolment checklist and course enrolment
- Start using RMIT student email
- Check dates to view and plan class timetables
- Collect RMIT student card
- Check Academic calendar for important dates
- Explore Canvas - the student study portal
- For Vietnamese students, check email and provide information for National Medical Insurance registration

Club Day

- Attend the Club Day event on campus
- Explore booths from all student clubs
- Find communities that match interests and passions
- Sign up for clubs
- Stay updated on club activities and campus events through Campus Buzz

Orientation Week

- Join How2Get-Ahead workshops and complete How2RMIT modules
- Attend Welcome Day in Week 0
- Collect all essential information to prepare for student life at RMIT and explore campus facilities
- Get to know student services, what they offer and how to contact them:
 - Academic Support (Library, SAS)
 - Health, Wellbeing, and Safety services
 - Global Experience, Career services
 - Student Connect and more

School and Program Induction

- Attend School & Program Induction session
- Learn about program structure and key requirements
- Meet new friends, lecturers and academic staff
- Understand essential academic expectations
- Check email for the invitation to School Induction

- Make new friends and connections
- Familiarise with systems such as myRMIT, Canvas, Outlook, etc
- Understand academic expectations, and actively engage in learning
- Actively use student services and ask questions when needed
- Manage time effectively to explore student activities and resources on campus
- Set reasonable academic goals for the first year



Quote from Dang Nguyen Hong Hanh

Second-year student | SCD

In my first semester, I quickly learned to be proactive by starting assignments early, asking questions, and adapting to group rotations that helped me build new friendships. With support from the library team, I became confident in academic skills such as referencing and academic writing in English. By the end of my first year, I also joined the Mass Media Club, where I gained hands-on experience in communication workflows, producing TikTok videos, organising large events, and managing team members — all valuable foundations for my future career.

A key milestone in my journey this year is being selected as a Peer Learning Assistant (PAL) with the Student Academic Success (SAS) team — a part-time role that allowed me to support other students while sharpening my own communication and leadership skills. These experiences taught me that being curious, asking for help, and getting involved early makes the university journey not only easier but far more meaningful.

YEAR 2

Leadership development opportunities

- Apply for senior/leader roles in clubs
- Attend leadership programs and workshops

Industry Talk/School events

- Take part in School-hosted Industry and CEO Talks to connect with industry partners, build professional networks, and discover career opportunities.
- Through these sessions, students gain first-hand exposure to real-world industry environments and expectations.

Exhibition

- Seek opportunities to achieve high distinction in assignments, with selected outstanding work showcased in the School Exhibition.

Competition

- Form project groups to participate in competitions hosted by the University while managing existing workloads, gaining valuable experience and the chance to win prizes.

Exchange programs

- Explore all exchange programs offered by RMIT and find the option that best suits students' academic and personal goals.
- Contact International Office for consultation and further information.

Join as a project volunteer/ Apply for a part-time job

- Get involved on campus by applying for part-time positions in student services or supporting university events as a volunteer. Students will gain behind-the-scenes experience and develop practical skills that will boost confidence and employability.

Join social/fitness activities

- Join fitness classes to maintain an active, healthy and study-life-balanced lifestyle
- Participate in social, cultural, sporting and recreational activities to build social connection, teamwork, multicultural immersion and have fun

While students may explore part-time roles or volunteer opportunities at RMIT, it is important to prioritise academic commitments. Once they are confident in managing their coursework, they can consider taking part in campus roles or one-off event projects to gain practical experience.

Company Visits

Students are encouraged to take part in company tours organised by RMIT to observe real workplaces, learn about industry expectations, and build early connections with professionals in their field.

Internship Workshops

If a student's program includes an internship semester, make sure your student joins the internship preparation workshops 1–2 semesters in advance. These sessions help students understand requirements, timelines, and how to prepare a strong application.

CV & Interview Consultations

Book a session with RMIT Career Ready Assistant to refine CV, practice interview skills, and receive personalised advice to improve job readiness.

Capstone Project

The capstone project is a core course designed to prepare students for real-world challenges. Stay focused throughout the semester, apply what they have learned, and use this opportunity to develop practical skills that will strengthen their portfolios.

Career Festival

Join the annual Career Festival to meet industry partners, explore job opportunities, and attend career-focused talks or workshops. This is a great chance to network and get inspired for future career path.

Graduation

Stay updated on graduation timelines and requirements so students can celebrate their achievements with family when the time comes.

How parents can support students' development journey

At the beginning of the journey, parents are encouraged to:

- Stay connected with RMIT by joining the Family Welcome Day and registering for the Family Connect newsletter to receive university news and updates each semester.
- Encourage your student to participate in the Orientation Week activities and check their student email frequently.
- Arrange safe transportation and accommodation with your student if needed.
- Know key dates, and discuss mutual expectations for staying in touch, time management, and study skills
- Discuss and plan with your student how to finance their studies, including how to manage the tuition payment and living expenses.
- Provide emotional support and advice for life skills when needed (including managing homesickness, managing finance, etc.)

During their time at RMIT, parents are encouraged to:

- Be patient and stay connected, while also giving space and encouraging student independence.
- Offer emotional support by celebrating progress and recognising that challenges are normal. Trust and keep communication open so your student feels safe to share, and support them in planning how to manage difficulties.
- Know about university support services for students and encourage them to seek support when needed.
- Stay connected with RMIT through Family Connect newsletters, webpage and relevant activities.



Quote from Tran Le Thu Giang

Final-year student | TBS

My early semesters at RMIT taught me that the greatest challenge of university life is not academic content, but the ability to collaborate, manage time, and adapt in a highly self-directed environment. This foundation shaped my journey as Vice President of the RMIT Business and Finance Club, where I was actively involved in strategic planning, team leadership, and delivering academic initiatives aligned with real-world business and finance contexts. If I were to describe RMIT in one word, it would be “dynamic” - a place that encourages students to step forward, take ownership, and continuously grow. A defining moment in building my confidence was leading the Future Business Analyst competition, working directly with industry partners and senior mentors. This experience helped clarify my professional direction.

Based on my experience, my advice to first and second-year students is to look beyond grades and invest in skills and relationships that will last. With RMIT’s strong emphasis on learning by doing, including industry projects with Ahamove and Xanh SM, I feel well prepared to pursue a Master’s degree in Australia and transition confidently into a global professional environment.



Quote from Doan Anh Thang

Final-year student | SSET

Throughout my time at RMIT, I have juggled a diverse range of extracurricular activities, from sustainability initiatives to media production, and even stepped onto the global stage as one of 10 student representatives of RMIT Vietnam at the International Strategic Management Workshop at Poznań University of Technology in Poland. At first glance, these experiences may seem unrelated, but together they have shown that learning does not just happen in classrooms. It exists in every challenge, every curiosity, and every unexpected opportunity. And often, the most transformative ideas emerge at the intersection of different passions.

So, my advice to fellow students is to say yes to opportunities RMIT has to offer, dare to try different things, explore, and enjoy this time in life when you are not just allowed, but even encouraged, to “waste” time in meaningful ways. Also, never underestimate the power of relationships. Connections are not extras – they are investments. With passion and the right community, doors open when you never expected, and you can go much further.

Tips for students to study effectively

- Set clear goals and work consistently toward achieving them to enhance personal motivation
- Prioritise tasks and organise workload effectively, including managing assessment deadlines
- Check student email regularly to stay updated on important information and announcements
- Create a dedicated study environment
- Adhere to university policies and guidelines on the appropriate use of AI
- Participate in events with clear and well-defined objectives
- Develop teamwork capabilities and strengthen communication skills



Academic Support

Students can access support from a range of services to maximise their learning potential and progress towards academic success.

Student Academic Success (SAS)

SAS helps students study more effectively, understand course materials in depth, or plan their assignments. SAS offers practical skills and strategies for students to achieve their academic goals.

Peer Assisted Learning Services:

Support from fellow students who performed well academically and are trained by SAS.

Learning and Language Advising:

Students can get professional support from a Learning Advisor with their studies and assignments.

Academic Success Advisors:

Students facing academic challenges can get their studies back on track with support from this team of specialists.

[For further details, click here](#) 

Library

RMIT Vietnam Library is one of the largest English-language libraries in Vietnam, offering international-standard learning resources. The collection includes over 700,000 resources, such as 1,000,000+ e-books, 13,000+ e-journal titles, 38,000+ physical books, academic databases, streaming videos, digital archives, and exhibitions.

Library offers services include:

- Study room bookings
- Citing and referencing tools
- Study and research skills workshops
- Liaison librarian consultations
- Online tutorials

[For further details, click here](#) 

Scholarships & Tuition fees

Scholarships for current students

High-achieving students may qualify for academic scholarships based on outstanding academic performance. In 2025, 21 scholarships were offered to currently enrolled RMIT Vietnam undergraduate students.

For further details, click here



Scholarships for postgraduate programs

Scholarships are awarded based on merit, including academic achievement, professional experience, community engagement, and potential contribution to the RMIT community. Each semester, 8 scholarships are awarded to prospective students enrolling in that intake.

Also, RMIT alumni who have completed an RMIT bachelor or master program can qualify for a 10% reduction on tuition fees at RMIT Vietnam for any additional Higher Education program.

For further details, click here



Tuition fees & Payment methods

Students can view tuition fee invoices from Friday of Week 0 of a new semester (refer to the Academic Calendar on page 10) via myRMIT. They can also check any overdue fees and remaining credit balances in their accounts (if any).

Payment options



Online payment with bank cards or a QR code
(recommended)



Cash deposit or bank cards at Vietcombank



Bank cards payment at campus cashier



Bank transfer to RMIT Vietnam Vietcombank account

For further details, click here



Fees & Charges Guide

This guide provides a comprehensive overview of annual fees, including non-academic and administrative fees (such as medical insurance, transcript fees, graduation fees, and photocopying fees).

For further details, click here



*Disclaimer:

RMIT University maintains official communication on fees and payments via the RMIT website. Students who require assistance should contact Student Connect. Parents and families of current students can contact Family Connect. Contact details are available via [this link](#).



Health, Wellbeing & Safety

Medical insurance

Health insurance is mandatory for students studying at RMIT Vietnam and is included in the tuition fee invoice. The University collects this fee on behalf of third parties.

For Vietnamese Students

- The University arranges health insurance through the Vietnam Social Insurance unit.
- In the first semester, after paying the fee, students must provide personal information as instructed via email from Student Billing.
- In subsequent years, insurance is automatically renewed.
- Students can check their insurance details on myRMIT.

Registration steps for first-year students

- Check RMIT email: Look for a follow-up email from the Student Billing team.
- Complete the TK1 form or provide a social insurance number: Students should complete their personal information and submit it to the Student Billing team. Alternatively, students may search for their social insurance number online and provide it to Student Billing.
- Once registered, the University will automatically renew medical insurance annually.

For International Students

International Health Insurance is compulsory for all international students. Suitable insurance is arranged by RMIT Vietnam on the student's behalf.

For further details, click here



For students with existing insurance

Students who already have medical insurance arranged independently and wish to request a medical insurance waiver must provide proof of insurance at least 10 days before the start of the semester via myRMIT.

Steps:

- **Visit myRMIT:** Find the Submit Request tile.
- **Complete the Waiver Form:** Choose either the Domestic Insurance Waiver form or the International Insurance Waiver form.
- **Submit Supporting Documents:** Provide evidence of existing insurance for review.
- Wait for the outcome via email.

Counselling & Psychological Services (CAPS)

Offers complimentary, confidential, short-term counselling for enrolled students. Support is available for personal, wellbeing, mental health, and study-related concerns, even if students are not in crisis. Counsellors also run wellbeing workshops, provide online resources, and can refer students to long-term or external support if needed.

For further details, click here



Equitable Learning & Accessibility (ELA)

RMIT Vietnam is the first higher education institution in the country to support students who are neurodiverse, have a disability, mental health condition, long-term health concern, or carer responsibilities through tailored educational adjustments. Students can create equitable learning plans, including assignment accommodations, alternative course materials, assistive technology, and access to student aid staff.

For further details, click here



Safer Community

RMIT's dedicated service for students to report unwanted or threatening behaviour, including bullying, sexual harassment, assault, and family or relationship violence.

Students can seek support and discuss options even if the behaviour occurred off campus, and reports can be made anonymously.

For further details, click here



RMIT Health Centres

On-campus medical care by trained nurses and doctors, offering consultations, emergency services, health advice, and specialist referrals. Appointments are private, confidential, and free of charge.

Security

RMIT Security provides safety, security, and lost property services. In emergencies or if assistance is needed at the Saigon South or Hanoi campuses, students can contact RMIT Vietnam's 24/7 Security Hotline at 1800 2233.



Key information for parents and families of international students

RMIT Vietnam has been recognised internationally for its excellent support services for international students. To help students have the best possible experience, the University offers a wide range of proactive support services and activities.

- Suitable medical insurance is arranged by RMIT Vietnam on students' behalf.
- **Study visa support:** International students are required to hold a valid student visa sponsored by RMIT Vietnam and comply with Vietnam's immigration rules and regulations.
- RMIT Vietnam provides a **free airport pick-up** service for new higher education international students.
- **Buddy Program**
 - The Buddy Program pairs RMIT student volunteers with international students, providing support both on and off campus. Buddies, who are local students, offer insights into Vietnamese culture and help international students make the most of their time in Vietnam.
 - Buddies also help to organise activities such as international student orientation, city trips and cultural tours, Vietnamese cooking classes, welcome dinners, and Vietnamese language classes.



Kim Jaewon

An international student's perspective

“Studying at RMIT Vietnam was a truly transformative experience. It was remarkable not only for its open and supportive learning environment, but also for the exceptional services available to international students. RMIT Vietnam didn't just support my studies—it nurtured my entire journey, both academically and personally.

Lecturers encouraged me to speak up, think critically, and express my ideas confidently in English, something that once felt intimidating but soon became exciting. The International Office, Student Connect, and Family Connect were always there to guide me through visa processes, accommodation, and even the emotional ups and downs of living abroad. Their support made Vietnam feel less like a foreign place and more like a second home.

My parents had the chance to visit the Saigon South campus recently, and they were impressed by the modern, spacious facilities. The atmosphere and friendly staff reassured them that I was studying in a safe, inspiring, and well-supported environment.”

Campus Life



Student Clubs & Activities

RMIT offers a dynamic student life with opportunities for volunteering, leadership, and club participation, helping students expand skills, networks, and friendships from orientation through to graduation.

- **RED Volunteer Program:** Students gain leadership and communication skills while planning and delivering university events.
- **Student Clubs:** With 60+ clubs spanning academics, sports, arts, and special interests, students can explore passions, balance studies with fun, and connect with peers—especially during the semesterly Club Day.
- **Student Activities & Events:** Social, cultural, and sporting events each semester foster a welcoming community and create memorable experiences. Key highlight events include: Carnival day, Club day, on-campus games and activities.
- **Student Council:** representative of RMIT Vietnam student bodies. By listening to and representing student concerns, Student Council aims to increase their education experience, personal welfare, social life and cultural activities.
- **Student Leadership Program:** Formal training, projects, and symposiums help students develop leadership skills and maximise potential.

Study spaces and breakout areas

RMIT's campuses feature state-of-the-art facilities to support learning, collaboration, and wellbeing including breakout areas, labs with specialised software, and meeting rooms for both individual and group work.



RMIT Active

RMIT Active promotes a healthy, active lifestyle and social connections across the RMIT community through:

- **State-of-the-art sports facilities:** Sports Hall, Tennis Courts, Fitness Centre, Outdoor Sports Fields
- **Free fitness classes:** Body Fit, Dancefit, Core Resistance, Yoga, Self Defence, KickFit





University resources

Student records and privacy

RMIT values the privacy of every individual and is committed to the responsible handling of personal information in accordance with Australian and Vietnamese data protection laws. Students aged 18 and over are considered adults and have the right to decide whether the University may discuss selected administrative matters with third parties. Without such consent, RMIT cannot disclose student personal information, including enrolment details, grades, and financial records.

We recommend that parents and families talk with their students about sharing information.

Students can manage their information, including privacy release and emergency contacts directly on myRMIT.

Student Connect

Your students have questions about their studies and university life but are not sure who to ask? Student Connect is here to help.

Student Connect offers simple ways to access student services and support. The service is available on campus, via chat and phone. Students can also submit enquiries online any time via the Student Connect Online Portal.

Student responsibilities

- Provide up-to-date, accurate and timely student information when required.
- Work with honesty and integrity.
- Be fully committed to their own learning, the decisions they make in relation to it, and the challenges involved.
- Take the lead in solving their problems and be responsible for their actions related to academic and social decisions. Students are encouraged to contact lecturers and course coordinators if they have questions or concerns about course content or academic performance.
- Utilise university facilities and resources, follow relevant policies while exploring the opportunities outside the classroom to enhance social skills and widen the network.

Students may contact Student Connect for support relating to:

- Personalised course or program consultation
- Enrolment and class timetables
- Fees and payments
- Results and graduation
- Student ID card
- University policies and procedures
- Referral to other student support services

For further details, click here



Careers and employability services

Career Ready

One-stop support for careers, including workshops, resume reviews, job advice, and on-campus jobs. Employment Consultants provide feedback on applications.

Career Programs & Events

Explore careers, build work-ready skills, and participate in mentoring, workshops, company visits, and the annual Career Fair to connect with industry and expand networks.

Careers online portal

Plan every step of job applications, create actionable career plans, and access opportunities in Vietnam and globally.



Global study opportunities

RMIT Vietnam students can expand their studies and experience new cultures through global study opportunities at RMIT Australia or partner universities worldwide.

For further details, click here



Exchange programs with RMIT partners

Spend a semester with Australian Technology Network universities or global partner institutions.

Transfer to RMIT Melbourne

This program is suitable for students who are studying at RMIT Vietnam but want to complete their remaining courses and degree at RMIT Australia.

Semester-based exchange programs

Study one or two semesters at RMIT Melbourne or through Interlocation programs in Singapore, China, and Hong Kong.

Short courses & Global Leadership Program

Participate in study tours, summer/winter programs, and leadership programs to gain global experience and develop cultural and leadership skills.

Student Communication

RMIT uses official university channels to communicate with students. Important information and updates are sent to students via their RMIT student email, while myRMIT is used to manage key student administration matters such as enrolment, personal details, health insurance, and fees. Students can also stay informed about university news and student activities through Campus Buzz (the student newsletter), the RMIT website, and on-campus digital signage.

Parking, Transportation and Campus Access

Bus Services

Free RMIT bus services operate on a first-come, first-served basis between the RMIT Saigon South campus and several convenient locations. Services run in both directions to and from campus.

Parking

Motorbike parking is available at the Saigon South campus, while car parking is offered on a first-come, first-served basis. On-campus car parking is not available at the Hanoi campus.

For further details, [click here](#)



If parents and families of current students wish to join a campus tour, please register to join a guided tour organised by Family Connect (email fc@rmit.edu.vn at least one working day in advance for better arrangements). Weekly campus tours:

- Saigon South campus: **4:00 pm every Monday**
- Hanoi campus: **4:00 pm every Wednesday**

Campus Access

All students, alumni, and staff are required to present their ID card at campus entrances when accessing the University. This measure helps ensure the safety and security of our campuses.



Frequently Asked Questions

Can a student pay at the campus cashier using a parent's credit card?

For security and compliance reasons, the campus cashier can only accept payments made directly by the cardholder. Therefore, students cannot use a parent's credit card for in-person payments at the cashier.

If parents are unable to visit the campus in person, the following options are available:

- Payment via the RMIT online payment platform
- Payment via bank transfer to RMIT's bank account

If a student needs to be absent from class due to special or emergency circumstances, what should they do and how can parents and families support them?

If a student needs to be absent from class or requires special study arrangements, they are encouraged to take the following steps as soon as possible:

- Step 1: Notify lecturers

Students should inform their lecturers promptly about their situation.

- Step 2: Contact Student Connect

Students can contact Student Connect for further advice on available options and support.

Parents and families can support students by offering emotional reassurance and encouraging them to access relevant university resources and student support services during their absence. Students can manage updates and submit requests directly through RMIT systems at any time, without needing to be on campus.

If parents or families would like general guidance about available student support resources, they may contact Family Connect for advice.

As RMIT parents and families, who should I contact for questions and support?

If students need support or advice related to their studies, they are encouraged to speak to the appropriate student services teams, such as Student Connect or Student Academic Success. In addition, Family Connect at RMIT Vietnam provides dedicated support for parents and families of current Higher Education students. The team can assist with family-related enquiries and share useful information and resources, helping parents and families partner with the University to support student wellbeing and success.

Where can I find information about breaks and holidays?

Details about teaching periods, breaks, and holidays are available in the Academic Calendar on page 8. Parents and families may find it helpful to discuss these dates with their students when planning time together.

I sponsor my child's study. How can I find out how much needs to be paid each semester?

Tuition fee debit notes are issued before each semester and sent directly to the student's RMIT email on Friday of the week prior to the semester start. Families may find it helpful to discuss tuition arrangements with their students, who can share the payable amount and relevant details.

Please note that the on-campus cashier is operated by Vietcombank. As a banking partner, their staff are unable to access student records or provide information to parents, including student IDs, tuition fees, or outstanding payments.

How to Speak RMIT

Familiarise yourself with some common RMIT terms that your student may use when sharing their experiences and stories.

Word	Meaning
Assignment	Assignments are tasks or projects assigned that students complete as part of their coursework. These may include writing essays, conducting research, solving problems, or creating presentations. Assignments help students apply what they have learned, demonstrate their understanding, and contribute to their final grades.
Academic calendar	An academic calendar outlines key dates for the academic year, including semester start and end dates, public holidays, payment due dates, and other key dates. It helps students plan their time effectively.
Assessment rubric	An assessment rubric is a guide that shows how a student's work will be evaluated. The assessment rubric outlines what skills or tasks the student needs to show, what good performance looks like and different achievement levels. In short, rubrics help students understand exactly what is expected before they start an assignment.
Block-mode courses	<p>A block-mode course is a study format where students focus on one course at a time over a short, intensive period. Each block typically lasts 4–6 weeks, with more frequent or longer classes. This allows students to focus deeply on one subject and receive quicker feedback on their progress.</p> <p>Block-mode study can feel more intensive, but it helps students stay focused and manage only one set of assessments at a time. Encouraging your child to plan ahead, keep up with weekly tasks, and attend all classes will help them succeed.</p> <p>Students studying block-mode courses should also check their email regularly to avoid missing important administrative deadlines, including census dates and payment deadlines associated with block-mode study.</p>
Census date	<p>The Census Date is the official deadline for students to finalise their enrolment in a course. It is the last day students can withdraw from courses without being charged the full course fee.</p> <p>After the Census Date, students are required to pay for the course(s), and the enrolled course(s) information will be recorded on their academic record.</p> <p>This is an important date for students to review and finalize their study load in a semester and ensure their enrolment details are correct.</p>
Consultations	<p>Consultations are scheduled times when students can meet with their lecturer outside of class to ask questions and receive additional support.</p> <p>Consultations may be held one-on-one or in small groups and provide a valuable opportunity for personalised guidance. During these sessions, students can seek feedback on assignments, clarify concepts they find challenging, and ask for academic advice. Students can email their lecturers to arrange a consultation, subject to the lecturer's availability and working hours.</p> <p>Students are encouraged to attend consultations regularly, as they can significantly improve understanding and confidence in the course.</p>

Word Meaning

Client pitching

Client pitching is when students present their ideas or project solutions to real industry partners, similar to a professional work setting. Through these sessions, students learn to communicate clearly, understand business needs, and defend their ideas, which helps them build practical skills for the workplace.

Credit points

A measure of student workload represented by a numerical value that is assigned to units of learning. A course in an undergraduate program can carry 12 or 24 credit points.

Deadline

Assignments have specific due dates, commonly known as “deadlines”. Missing a deadline can result in a lower grade, so students need to manage their time effectively to ensure they submit their work on time.

GPA

The Grade Point Average (GPA) at RMIT is a measure of a student's academic performance. It is calculated on a 4.0 scale and provides an average of the grades a student has achieved in their courses.

myRMIT

myRMIT gives students access to everything they need to manage their studies, from enrolment through to graduation, including: enrol in courses, update personal details, check tuition fees, view results, apply for scholarships, and more.

Postgrad intensive course

This is a short-term, intensive master's course delivered either in intensive mode (four consecutive full-day sessions from 9:00 am to 6:00 pm) or in split intensive mode (two separate full-day weekends during the semester, also from 9:00 am to 6:00 pm).

Given the condensed delivery format, it is essential that students adhere strictly to the timetable and monitor their email regularly to ensure they do not miss administrative deadlines, including the census date and payment deadlines associated with intensive courses.

Courses

The subjects that students study within an undergraduate or postgraduate program. For example, an undergraduate program may combine 24 courses.

Semester break (Sem break)

"Sem break" is short for "semester break". This is when students are not attending classes because they are between semesters. Semester breaks at RMIT typically last four weeks.

Val

Val is RMIT's custom and secure generative AI tool that helps students with their learning, research, and daily study tasks. Using a simple chat interface, students can quickly get answers, find information, or access support.

Powered by advanced, secure AI models, Val protects privacy, confidential data, and personal information. It is available to all RMIT staff and students in Australia and Vietnam, and provides a consistent, safe user experience.

What's On at RMIT

What's On at RMIT is the university's monthly event page where students can see all upcoming activities, from club events and workshops to seminars and social gatherings. It helps students stay involved in campus life and activities.

Parent Mini Crossword: Supporting Your Student



How to play:

This short crossword highlights common university terms and positive ways parents can support their student's transition. You can try it on your own - or use it as a conversation starter with your student.

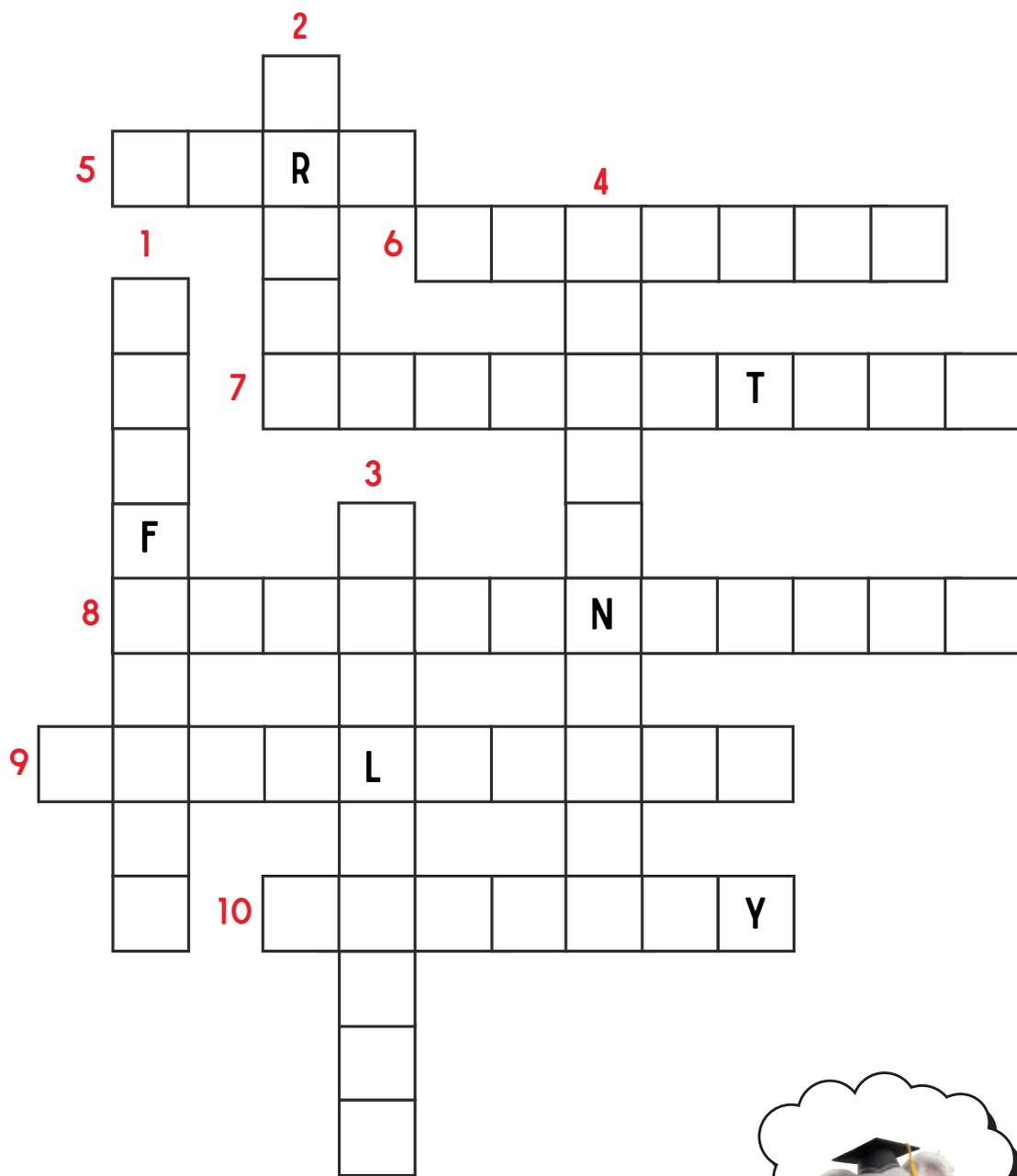
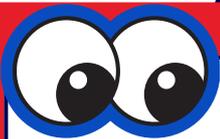
Down:

1. An important skill developed through asking questions and seeking help (10 letters)
2. Parents show this when they show support and believe in their student's choices (5 letters)
3. A service that supports students' mental health and wellbeing (9 letters)
4. An important habit that helps parents stay connected with their student (9 letters)

Across:

5. What parents offer when they encourage effort, not just results (4 letters)
6. What students practice when balancing study, work, and rest (7 letters)
7. The process of adjusting to new routines and expectations (10 letters)
8. A key skill students develop at university when managing time and decisions (12 letters)
9. The ability to recover and keep going when things feel challenging (10 letters)
10. A place students go for academic help, study spaces, and resources (7 letters)





Pause & Reflect

Which word best describes what your student needs most right now?

Which word best describes how you can support them?



Crossword Key

Down:

1. An important skill developed through asking questions and seeking help: **CONFIDENCE**
2. Parents show this when they believe in their student's choices: **TRUST**
3. A service that supports students' mental health and wellbeing: **WELLBEING**
4. An important habit that helps parents stay connected with their student: **LISTENING**

Across:

5. What parents offer when they encourage effort, not just results: **CARE**
6. What students practice when balancing study, work, and rest: **BALANCE**
7. The process of adjusting to new routines and expectations: **TRANSITION**
8. A key skill students develop at university when managing time and decisions: **INDEPENDENCE**
9. The ability to recover and keep going when things feel challenging: **RESILIENCE**
10. A place students go for academic help, study spaces, and resources: **LIBRARY**

